

Position: Member Service Representative (MSR) – Relief Pool

Competition: Not Applicable

Closing Date: Always Remains Open

Location: Calgary and Surrounding Area

Provide members with a variety of services related to the promotion and sales of cash and non-cash related deposit products and services with courtesy and accuracy. Respond to member and potential member inquiries, analyze needs and assist members to utilize the product or service which best meet those needs.

Principal Duties

Initial employment would be on a casual, part-time basis serving in Calgary and surrounding area as part of our MSR Relief Pool. Some of the benefits to working in the pool include:

- The opportunity to make an impression on our supervisors and managers in Central Alberta, thereby increasing your network of colleagues
- Giving you the time to find a branch where you really enjoy working
- Discovering a membership you enjoy serving
- The opportunity to qualify for benefits
- The opportunity to learn how branches operate and serve the membership and therefore increasing your knowledge and ability which make you more competitive for future placements within our company.

When we recruit to permanent full-time and part-time positions we make the positions available to pool staff first. There is no minimum or maximum amount of time you must spend in the pool. We are always watching for suitable applicants for our pool, hence this is a great foot-in-the-door opportunity.

Qualifications

- The flexibility to work varied hours and shifts.
- Experience providing friendly, high quality customer service in a sales environment.
- Previous financial service or cash handling experience.
- Proven communications skills in a service environment.
- A working knowledge of Microsoft Office.
- The ability to travel to our branch locations in Central Alberta.

Servus CU offers a stimulating teamwork-based environment, a highly competitive compensation package and provides full training.

For more information about Servus Credit Union Ltd. and this position please visit our website at www.servus.ca or www.communitysavings.ca.



If you are interested in exploring this rewarding opportunity, please submit your resume to:

Servus Credit Union Ltd.

Attention: Human Resources

601, 4901-48 Street

Red Deer, AB T4N 6M4

Telephone: 1.888.888.8792 or 403.343.0144

Fax: 403.340.3491 / Email: human.resources@servus.ca

November 1, 2009 marks the first anniversary of Servus – Alberta's province-wide credit union, with more than 100 locations in 62 communities

We thank all applicants for their interest in Servus Credit Union.

